

VENUE AND DURATION OF COURSE:

East Surrey College, Gatton Point, London Road, Redhill, RH1 2JX, 1 year Full-time.

ENTRY REQUIREMENTS:

Five GCSEs grade 9-3 (A*-D) including English and Maths.

WHAT QUALIFICATIONS WILL I GET?

Travel and Tourism Level 2 Diploma.

COURSE DESCRIPTION:

This course has been designed especially for those who wish to pursue a career in the Travel and Tourism Industry. The course will provide you with a broad knowledge and understanding of the sector and equip you with the right skills to pursue a variety of different career opportunities in this interesting and challenging industry. Students on this course will benefit from the opportunity of attending site visits to various organisations and events, to see first-hand the exciting opportunities the industry has to offer.

UNITS/TOPICS COVERED:

The Level 2 Diploma consists of two mandatory units and six optional units. You will be required to undertake GCSE retakes (English & Maths), if you have not yet achieved 9-4 (A*-C) in these areas. Students will also participate in Work Experience outside of their normal college days.

Mandatory Units

- Unit 204 Interpersonal Skills for the Travel and Tourism Workplace
- Unit 227 Principles of Customer Service In Hospitality, Leisure, Travel and Tourism

Optional Units

- Unit 201 Worldwide Travel and Tourism Destinations
- Unit 203 Customer Service and Selling Skills for Travel and Tourism
- Unit 206 The Structure of the UK Travel Industry
- Unit 213 Visitor Attractions
- Unit 214 Resort Representatives
- Unit 215 Responsible Tourism

TYPE OF ASSESSMENT:

Unit 201 will be externally assessed with an online exam. All other units are formally assessed by completed assignment work to meet deadlines.

EQUIPMENT NEEDED:

- Folder
- Pen and pencil

WHERE CAN IT LEAD?

Obtaining a merit or above in this course will allow you to move on to BTEC Level 3 Extended Diploma in Travel & Tourism or employment at a junior level.

COURSE FEE:

If you are under 19 on 31 August 2023, tuition is free. If you are 19 or over please consult Client Services for advice and guidance on funding and eligibility.

Please be aware that there may be additional costs for equipment and educational visits. This information will be available from the curriculum staff at interview.

WHAT TO DO NEXT:

If you have any outstanding queries please contact our Client Services team on 01737 788444 or at clientservices@esc.ac.uk.

To apply online for this course please visit www.esc.ac.uk.

Disclaimer:

Every effort has been made to ensure that the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

Should you require this leaflet in a different format please contact Client Services on 01737 788444.

