

VENUE AND DURATION OF COURSE:

East Surrey College, Gatton Point, Redhill, RH1 2JX, 1 Year, Full-time

ENTRY REQUIREMENTS:

4 GCSE grade A*-E (9-2) that includes English & Maths. You should have a keen interest in the hospitality industry and customer service, with good communication and interpersonal skills. Must be willing to follow uniform guidelines and comply with college attendance and punctuality standards.

WHAT QUALIFICATIONS WILL I GET?

- City & Guilds 7107 Certificate in Hospitality/26 credits
- A Functional Skills qualification and an Employability and Personal Development qualification

COURSE DESCRIPTION:

This is a general introductory course that covers the different areas of the hospitality industry (e.g. food preparation, servicing rooms, customer service and food service).

UNITS/TOPICS COVERED:

- Customer Service in the Hospitality Industry
- Food Service; Meal Preparation and Planning
- Housekeeping and Guest Services
- Front Office Operations
- Employability and Personal Development

TYPE OF ASSESSMENT:

The vocational qualifications are examined through continuous assessment and students will build a portfolio of evidence.

EQUIPMENT NEEDED:

- Pen/ Pencil
- Black and white clothing for food service; black shoes
- White T-shirt for food preparation lesson

WHERE CAN IT LEAD?

Employment in the hospitality sector or progress onto other courses. A variety of employers will be offering Supported Internships or an Apprenticeship. Job roles in the Catering Industry including Trainee Chef or Cook, Commis Waiter and Waitress, Kitchen Assistant, Front Office Assistant and Housekeeping Staff.

COURSE FEE:

If you are under 19 on 31/08/2019, tuition is free. If you are 19 or over, please consult Client Services for advice and guidance on funding and eligibility.

Please be aware that there may be additional costs for equipment and educational visits. This information will be available from the curriculum staff at interview.

WHAT TO DO NEXT:

If you have any outstanding queries, please contact our Client Services team on 01737 788444 or at clientservices@esc.ac.uk.

To apply online for this course please visit www.esc.ac.uk.

Disclaimer:

Every effort has been made to ensure that the details contained in this leaflet are up-to-date and accurate at the time of printing. However, the College reserves the right to alter or cancel courses, their content, entry requirements, fees or other details should circumstances dictate.

Should you require this leaflet in a different format please contact Client Services on 01737 788444.

